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Mr. Mark Hornbuckle  
President  
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**RE: Skills for the Crew Leader/Professional Construction Supervisor Class**

Dear Mark,

Thank you for your partnership with us in making our company more profitable. We appreciate your flexibility to get us all into your class over the past several weeks. The staff was great and the course was better than expected. The feedback from everyone was tremendous and we have begun implementing many of the principles you passed on to us.

I have personally attended numerous training classes over my career in construction as well as additional training in safety for my EMT designation, but I have never had an instructor keep me as engaged and interested in course material as you did. Please feel free to use me as a reference in the future. I would be pleased to speak to anyone about the benefits of your class.

Looking forward to our next class,

  
Michael Rogers  
Vice President